

GENERAL PRIVACY POLICY

Last updated: April, 2024

This privacy policy (“**Privacy Policy**”) sets out how Triomics Inc., having its registered office at 355 Bryant Street, Unit 403 San Francisco, CA 94107 (hereinafter referred to as “**Triomics**” or “**Company**”, “**we**”, “**us**” and “**our**” as the context may require) uses, discloses and protects any information that you (hereinafter referred to as “**User**”, “**you**” or “**your**” as the context may require) provide to us or that we collect, when you use our Services or that we collect directly from you, for your use of Services (*defined below*) offered by the Company. Triomics respects the relationships we have with our customers and respects the privacy of all individuals whose Personal Information may be processed by Triomics in the performance of our Services and our business operations. Reading this privacy policy will help you understand your privacy rights and choices.

If you have any questions or concerns after reading this policy, please contact us at Privacy@Triomics.com.

Please read this Privacy Policy carefully, this Privacy Policy captures the general terms and conditions regarding data collection, storage and usage from users accessing or using our Platform. By accessing or using our Platform and/or acknowledging that you have read the terms and conditions on our Platform or otherwise, you confirm that you have read, understood, and agreed to be bound by all the terms of this Privacy Policy.

We recognize the need for and are committed to ensuring appropriate protection and management of any data or information, including but not limited to Personal Data (*defined below*) and any other type of data that you share with us when you access and/or use the Platform and Services (collectively “**Data**”). Accordingly, we collect, process and disclose Data in a manner consistent and in compliance with the applicable laws.

This Privacy Policy sets out:

- Statement of the Company’s practices and policies in relation to your Data;
- The types of Data that we may collect from you when you access or use our Platform and/or Services;
- Purposes of and our practices for collecting, using, maintaining, processing, protecting and disclosing the Data; and
- Security practices and procedures for protecting the privacy of your Data.

This privacy policy does not apply to:

- Website users: please refer to our Online Privacy Policy.
- Triomics employees and job candidates: please refer to our Company Personnel Privacy Policy.

This Privacy Policy applies to the Company and governs Data collection and usage by the Company on this Platform. By entering into the Platform, you expressly agree to the terms of this Privacy Policy, as applicable. You also expressly consent to our use and disclosure of your Data in any manner as described in this Privacy Policy. If you do not agree with this Privacy Policy or the terms contained herein, you should immediately cease accessing our Platform and/or Services. By accessing or using our Platform and/or Services, you signify your acceptance to this Privacy Policy.

A. Summary of Key Points

This summary provides key points from our privacy policy, but you can find out more details about any of these topics by reading this document, referring to the table of contents:

Q: What personal information do we process?

We collect information that you provide to us when you express an interest in obtaining information about Triomics or our products or services, when you participate in activities on the services, or otherwise when you contact us. We may collect information from public databases, marketing partners, and other outside sources. To learn more about the personal information we collect please see the “HOW WE USE YOUR DATA” section below.

Q: Do we process any sensitive personal information?

We may process sensitive personal information when necessary with your consent or as otherwise permitted by applicable law. Please see the section “HOW WE USE YOUR DATA” to learn more about how we process your personal information.

Q: How do we process your information?

We process your information to provide, improve, and administer our Services, communicate with you, for security and fraud prevention, and to comply with the law. Your information may be used in order to carry out studies or applicable research activities. Triomics may process your information when acting as a Contract Research Organization to one of our customers or another entity. We may also process your information for other purposes with your consent. We process your information only when we have a valid legal reason to do so. Learn more about how we process your information.

Q: Do we receive or send any information from third parties?

In some situations, Triomics receives Personal Information from a customer or other data supplier for the purpose of providing services to them. We will use such information in accordance with the notices provided by such entities and the choices made by the Individuals to whom such Personal Information relates. We may share your information with trusted third-party service providers (after obtaining consent) who assist us in delivering our services, managing our business, or conducting activities on our behalf. These service providers are bound by confidentiality obligations and are prohibited from using your information for any other purpose.

Q: In what situations and with which parties do we share personal information?

We may share your information in specific situations and with specific third parties. For Individuals participating in research studies being managed by Triomics, your information may be transferred to the applicable study sponsor, its corporate affiliates, business partners and third-party service providers performing services related to the study. Learn more about how we share your personal information.

Q: How do we keep your information safe and confidential?

We have organizational and technical processes and procedures in place to protect your personal information. However, no information transmission or storage technology can be guaranteed to be 100% secure, so we cannot promise or guarantee that hackers, cybercriminals, state actors, or other unauthorized third parties will not be able to defeat our security and improperly collect, access, steal, or modify your information.

Q: Will you sell my personal information?

Triomics has not sold any personal information to third parties for business or commercial purposes. We will not sell your personal information in the future. In the event that Triomics's ownership materially changes, we may transfer your information to a successor organization.

Q: What are your rights?

Depending on where you are located geographically, the applicable privacy law may mean you have certain rights regarding your personal information.

Q: How do you exercise your rights?

The easiest way to exercise your rights is by visiting our website, or by contacting us. We will consider and act upon any request in accordance with applicable data protection laws.

Q: How can you review, update, or delete the data that we collect from you?

Based on the applicable laws of your country or state, you may have the right to request access to the Personal Information we collect from you, change that information, or delete it. To request to review, update, or delete your personal information please visit our website.

Q: Do United States residents have specific privacy rights?

Depending on your state or residence, you may be granted specific rights regarding your personal information. Please see the section "ADDITIONAL RIGHTS DEPENDING ON YOUR RESIDENCE" for additional information.

Q: Do European Union, European Economic Area, or UK residents have specific privacy rights?

Triomics does not presently operate or have any connection in the EU, European Economic Area, or UK. The GDPR and GDPR-UK presently do not apply to our operations, and such no additional rights are available to EU, EEA, or UK residents.

B. What Data do we collect and how do we use it?

We collect several types of Data from and about Users of our Platform and/or Services, including Data:

- (i) by which you may be personally identified; and/or
- (ii) about your internet connection, the equipment you use to access our Platform and/or Services and your Data in relation to use of our Platform and/or Services, your activities on our Platforms and in relation to your use of our Services.

Broadly, types of Data we collect from you depends upon your use of the Platform and/or the Service. Generally speaking, however, the Data which we may collect can be divided into the following broad categories:

(i) Personal Data

For the purpose of this Privacy Policy, the term 'Personal Data' would mean any information relating to an identified or identifiable person, and may include sensitive personal information, ("**Personal Data**"). We are bound by privacy principles set out in the applicable laws and are committed to collecting, using, disclosing and storing Personal Data in accordance with the applicable laws and this Privacy Policy.

The Personal Data we collect on or through our Platform may include, among others:

- o **Your account information:** Your full name, email address, postal code, password and other information you may provide while registering your User Account or when prompted through the Platform
- o **Identifiers:** Such as your gender, date of birth, mobile phone number, website, educational background, previous work experience, information on the clinical establishment/hospital, etc;
- o **Sensitive Personal Information:** Biometric data, genetic data, racial or ethnic origin, sex life or sexual orientation.
- o **Health data:** Medical data and information relating to the subjects of a clinical trial at the hospital or clinical establishment, which you may share or collect through the Platform during your usage or access of Services. Health data is further defined below.
- o **Inferences drawn from collected personal information:** Inferences drawn from any of the collected data above to create a profile or summary, about, for example, an individual's preferences or characteristics

The collection of Personal Data shall be limited to that which is necessary for the purposes identified by the Company. Personal Data shall not be collected indiscriminately. The amount and type of information collected shall be limited to what is necessary to fulfil the purposes identified. Personal Data you provide to us, helps us enhance the functionality and improve the quality of our Platform and/or Services, and to personalize your experience on the Platform and while using our Services. We also use this Personal Data to provide support to you, communicate with you, and comply with our legal obligations.

For users who access our Platform, the Company does not collect Personal Data about you when you visit the Platform unless you volunteer to provide that information to us. However, our Platform may not work without routing information and certain essential technical information. Failure of your browser to provide nonessential technical information will not prevent your use of our Platform but may prevent certain features from working. For any optional information that is requested at the Platform, failure to provide the requested information will mean that the particular feature or Services associated with that part of the Platform may not be available to you.

(ii) *Automatic information*

Examples of the Data we may collect and analyse include the Internet Protocol (IP) address used to connect your computer to the internet; computer and connection information such as browser type, version, and time zone setting, browser plug-in types and versions, operating system, and platform; the full Uniform Resource Locator (URL) clickstream to, through and from our Platform, including date and time; cookie number; and the phone number you used to call our customer helpdesk (if any). We may also use browser data such as cookies or similar data on certain parts of our Platform for fraud prevention and other purposes. During some visits we may use software tools to measure and collect session information, including page response times, download errors, length of visits to certain pages, page interaction information (such as scrolling, clicks, and mouse-overs), and methods used to browse away from the page. We may also collect technical information to help us identify your device for fraud prevention and diagnostic purposes. Third parties whose products or services are accessible through/on the

Platforms may also use cookies or similar tools, and we advise you to check their privacy policies for information about their cookies and other practices. We do not control the practices of such partners and it is solely their privacy policies that govern their interactions with you.

(iii) *Non-personally identifiable information*

If you visit the Platform just to browse, read pages or download information, but do not register for any specific purpose, the Company gathers and stores certain information about your visit automatically. The Company also collects other types of non-personally identifiable information, including, *inter alia*:

- o **Usage information:** Details of your access or use of our Platform and/or Services, including traffic data, location data, logs and other communication data and the resources that you access and use on or through our Platform.
- o **Computer and device information:** Data about your computer, internet connection and mobile device, including your IP address, operating systems, platforms, browser type, other browsing information (connection, speed, connection type etc.), device type, device's unique device identifier, mobile network information and the device's telephone number.
- o **Location information:** Our Platform may collect real-time information about the location of your device, as permitted by you. When you use one of our location-enabled services (for example, when you access the Platforms from a mobile device), we may collect and process information about your mobile device's GPS location (including the latitude, longitude or altitude of your mobile device) and the time the location information is recorded to customize the Services with location-based information and features. Some of these Services may require your personal data for the feature to work and we may associate location data with your device ID and other information we hold about you.
- o **Your preferences:** Your preferences and settings such as time zone and language.
- o **Your activity on the Services:** We may collect information about your activity on the Platform, such as your search queries, comments, domain names, search results selected, number of clicks, pages viewed and the order of those pages, how long you visited our Platforms, the date and time you used the Services, error logs, and other similar information.

Such information is not stored beyond the period of completion for the purposes for which it is collected. The Company sometimes uses this non-personally identifiable information, *inter alia*, to improve the Platform design, content and primarily to give you a better browsing experience. The information collected from the users may be used by Company to answer your questions, assist you with any Services and to support direct marketing and other marketing opportunities of Company.

(iv) *Patient Health Data*

We collect personal health information that you provide through our clinical trial patient matching application and services. This may include:

Health conditions, diagnoses, symptoms: We collect information about health conditions, diagnoses, symptoms and medical history provided to us for matching purposes.

Current medications and treatments: We collect information about current medications, medical devices, therapies or other treatments the patient is undergoing. This data is used to determine clinical trial eligibility and safety considerations.

Genetic data, family health history: We may collect confidential genetic test results and family health history details relevant to hereditary conditions and risks. This informs clinical trial screening related to genetics.

Health records and lab test results: With appropriate authorization, we integrate personal health records and clinical documentation related to medical history to facilitate matching patients to trials they qualify for.

Clinical trial eligibility criteria responses: We administer clinical trial eligibility questionnaires and collect patient responses to match against trial criteria requirements.

(v) *Anonymous or De-Identified Data*

We may anonymize and/or de-identify information collected from you through the Services or via other means, including via the use of third-party web analytic tools as described below. As a result, our use and disclosure of aggregated and/or de-identified information is not restricted by this Privacy Policy, and it may be used and disclosed to others without limitation for purposes including but not limited to aggregation of data and statistics relating to use of the Platforms and Services.

C. How do we collect Data?

We collect Data:

- (i) directly from you when you provide it to us; and/or;
- (ii) automatically as you navigate through our Platform or use our Services (information collected automatically may include usage details, IP addresses and information collected through cookies, application programming interfaces (APIs), web beacons and other tracking technologies); and/or
- (iii) through our various automatic data collection processes, that collect public information about Users/potential users, from the internet.

D. How do we use and process the Data we collect?

Triomics only processes your information as permitted by law and as per our agreement with you or our customers. The legal basis for processing your information are described below.

USE BY OUR CUSTOMERS OR AFFILIATES

Please note that Triomics is a service provider and our customers are the controllers of your data when it is processed in our platform, applications, and related services. Our customers have their own policies regarding the collection, use and disclosure of your personal information. Triomics is not responsible for our customers' employees, Agents, or affiliates handling Customer Data.

Our use of Customer Data is subject to the agreement for services between Triomics and each customer or affiliate. Our responsibility under such an agreement is to provide access to the Triomics platform, provide support services, and to keep the Customer Data safe and secure.

Research Studies-Related Information. For Individuals participating in research studies being managed by Triomics as a Contract Research Organization (CRO) or in other situations where Triomics is participating in research studies (including patients, their spouses/partners, care givers, and relatives, clinical investigators or other study personnel, and other consultants, contractors, managers, and agents of the study sponsor and its corporate affiliates, business partners and third-party service providers), Personal Information may be used in order to carry out the applicable studies and other study-related services and/or research. This may include the transfer of such Personal Information to the applicable study sponsor, its corporate affiliates, business partners and third-party service providers performing services related to the study.

Business Contacts. For Individuals who are business contacts of Triomics, we may collect personal information concerning contact information for such business contacts. This information may be used for purposes consistent with the provision of information by these contacts, which may include marketing activities focused on sales of new products and services, requests to participate in market research that enhance our product offerings and other business activities.

Health Care Professionals. Triomics collects information about health care professionals directly from the health care professionals, from public sources and from business partners. We use this information in connection with various health care activities, including clinical trials, real world studies of patient treatment, health care outcomes analysis, market research activities, and other situations where primary intelligence from health care professionals is applicable.

To communicate with you. For Individuals sharing Personal Information with Triomics in order to inquire about or otherwise make use of our services or purchase, receive or seek information, including about any products and services, opportunities to participate in clinical research, health care education and patient support programs which may be available through Triomics, we will use such Personal Information in order to provide the requested information, products, and/or services. Such uses may include but are not limited to:

- processing requested transactions
- improving the quality of our services
- sending communications about the products and services available through Triomics
- enabling our business partners and Agents to perform certain activities on our behalf.

Data Analytics Functions. In certain situations, Triomics obtains and processes information about Individuals for various data analytics purposes. In most situations, this data has been anonymized or de-identified and is no longer Personal Information when it is obtained by Triomics. In other situations, the data that is obtained and processed by Triomics is pseudonymous. This information may be used for research purposes, primarily in connection with academic partners, with academia.

To create anonymous data for analytics. Triomics may receive Personal Information from a customer or another entity for the purpose of processing this information so that it is no longer reasonably possible to ever use the data to identify you. We use various techniques including automatic processing to make this personal information into anonymous data by excluding information that makes the data personally identifiable to you. We may create anonymous data sets from your personal information and other individuals whose personal information we collect. We may use this anonymized data indefinitely and without further notice to you data for any lawful business purposes.

Data transfers to the United States: Triomics may transfer data to the United States as part of research-related activities conducted on behalf of customers or another entity situated outside the United States. For all of these situations, our activities are consistent with the notice and choice provided by the data supplier, and our use of this information is consistent with

Triomics's obligation to provide services to these entities. In those situations, and where such information is transferred to the United States, Triomics uses such information only in manners consistent with the Privacy Shield Principles and the manner in which this data was obtained.

Performance of our services and business operations: Triomics may also share an Individual's Personal Information with Agents, including affiliates, in connection with services or business purposes that these individuals or entities perform on our behalf. Personal Information we collect or receive may be stored or transferred internationally throughout our worldwide organization and to our service providers or agents, including for hosting our databases or provision of data processing services, in accordance with applicable data privacy laws.

Protection of Triomics and Others: We may release personal information when we believe in good faith that release is necessary to comply with a law; to enforce or apply our Terms of Use and other policies; or to protect the rights, property, or safety of Triomics, our employees, our users, or others. This includes exchanging information with other companies and organizations for fraud protection and credit risk reduction.

Other: Triomics may also use the Personal Information collected above to comply with our legal and regulatory obligations, policies and procedures, and for internal administrative purposes.

We collect and use Data, where applicable, for purposes including:

- (i) validate your identity and authenticate your access to Services you are authorised to access;
- (ii) process and respond to your queries;
- (iii) administer our Services and diagnose technical problems;
- (iv) understand our Users (what you do on our Platform and how you use our Services, what features you like, how you use them, etc.), improve the content and features of our Services;
- (v) send you communications that you have requested or that may be of interest to you;
- (vi) generate and review reports and data about, and to conduct research on, our user base and Service usage patterns;
- (vii) identify you when you contact us;
- (viii) provide you with customer support;
- (ix) provide you with notices about your account;
- (x) to better understand your needs, enabling us to improve our Services;
- (xi) to circulate promotional emails about new products, special offers or other information which we think you may find interesting;
- (xii) to monitor the security and use of information technology systems;
- (xiii) monitor and report compliance with applicable legislation and regulations;
- (xiv) to deal with any complaints or legal claims;

- (xv) to protect against fraud or theft;
- (xvi) to provide you updates on changes to our policies or terms and conditions and to contact you (by telephone, email, fax or mail) for market research purposes;
- (xvii) to customise the Platform according to your interests;
- (xviii) manage our business in an efficient and proper manner, including the management of our financial position, our resources, the risks to which we are exposed and the way in which we arrange our internal operations; and
- (xix) For any other purposes, with your consent.

The primary basis for use and processing of your Data for the purposes as above-mentioned is in relation to the Company's performance of its contractual obligations under the Agreement (if applicable).

E. Who do we share your Data with?

We may disclose the Data we collect, or you provide, as described in this Privacy Policy, in the ways mentioned below:

- (i) To our subsidiaries and affiliates;
- (ii) To contractors, service providers and other third-parties whom we use/engage to support our Services, and who are also bound by contractual obligations to keep your Data confidential and use it only for the purposes for which we disclose it to them;
- (iii) To fulfil the purpose for which you provide it;
- (iv) For any other purpose disclosed by us when you provide the Data;
- (v) We may share your information when we believe in good faith that such sharing is reasonably necessary in order to investigate, prevent, or take action regarding possible illegal activities or to comply with legal process. We may also share your information to investigate and address threats or potential threats to the physical safety of any person, to investigate and address violations of this Privacy Policy, or to investigate and address violations of the rights of third parties and/or to protect the rights, property and safety of the Company, our employees, users, or the public. This may involve sharing of your information with law enforcement, government agencies, courts, and/or other organizations on account of legal request such as subpoena, court order or government demand to comply with the law;
- (vi) If we believe disclosure is necessary or appropriate to protect the rights, property, or safety of the Company This includes exchanging information with other companies and organizations for the purposes of fraud protection; and
- (vii) We may share your information in any other circumstances where we have your consent.

F. Communications choices

When you sign up for an account on the Platform, you are opting in to receive emails, notifications, SMSs from the Company. These messages, email or notifications are necessary

for administration of the Platform and for your use of the Services and therefore you cannot opt out of receiving certain administrative notices, service notices, or legal notices from us. If applicable and if you do not want to be contacted about all the latest special offers, events and news, please contact us at unsubscribe@triomics.com.

G. Your rights

Under laws in certain countries and states in which we operate, individuals have a right to receive notice about how we collect Personal Information, choose how their Personal Information is disclosed, the right to access Personal Information about themselves, and to amend, correct or delete Personal Information that is inaccurate, incomplete or outdated. Depending on your residence, you may have additional rights available to you with regards to your Personal Information, please see the section “ADDITIONAL RIGHTS DEPENDING ON YOUR RESIDENCE”.

Triomics, when acting as a CRO, has no direct relationship with medical research subjects participating in a clinical trial and any such Individuals who seek access, or who seek to correct, amend, or delete their inaccurate Personal Information should direct his or her query to the relevant study sponsor or investigator which has transferred such Personal Information to Triomics for processing.

HOW TO EXERCISE YOUR PRIVACY RIGHTS

You may send an email to PRIVACY@TRIOMICS.COM or use any of the contact methods set out in this Policy to exercise your privacy rights and to request access to, receive, seek correction, or request erasure of Personal Information held about you by Triomics. Such requests will be processed in line with local laws.

(i) NOTICE

Where Triomics collects Personal Information directly from Individuals, we will explain the purposes for which we collect and use such information, the types of third parties to which Triomics discloses that information, and the choices and means, if any, Triomics offers Individuals options for limiting the use and disclosure of Personal Information about them. If we need to use your personal information for an unrelated purpose, we will notify you and explain the applicable legal basis.

Notice will be provided in clear and conspicuous language as required by law. This explanation will be provided as soon as practicable and before Triomics discloses the Personal Information or uses such information for a purpose materially different than that for which it was originally collected or processed. In general, with exceptions and other lawful bases that may be relevant for any specific product or service notice, Triomics processes personal data for its legitimate interests consistent with applicable law.

Triomics may be required to disclose information in response to a court order or duly authorized information requests of law enforcement or government authorities. In such circumstances, we will endeavor to provide appropriate notice where such notice is permitted by law or regulation.

In circumstances in which Triomics obtains personal data as a service provider for its clients or affiliates, our clients or affiliates are responsible for providing appropriate notice to the Individuals and, when applicable, obtaining any requisite consent (unless this function has been delegated to Triomics).

Where Triomics receives Personal Information from another Triomics entity or other entities, including when acting as a CRO processing Personal Information under the direction of a customer, we will use such information in accordance with the notices provided by such entities and the choices made by the Individuals to whom such Personal Information relates.

(ii) CHOICE

Triomics may offer Individuals the opportunity, where practical and appropriate, to choose whether their Personal Information is (a) to be disclosed to a non-Agent third party, or (b) to be used for a purpose materially different from the purpose for which it was originally collected or subsequently authorized by the Individual.

Triomics will not process Sensitive Personal Information about Individuals for purposes other than those for which the information was originally obtained or subsequently authorized by the Individual unless the Individual explicitly consents to the processing (“opt-in”), or as required or permitted, or where not prohibited by law or regulation.

In some cases, even if an Individual opts-out of disclosures of their Personal Information, Triomics may still disclose such Personal Information:

- if required to do so by law, court order or legal process
- in response to lawful requests by public authorities, including meet national security or law enforcement requirements
- under the discovery process in litigation
- to enforce our policies or contracts
- to collect amounts owed to us
- when we believe disclosure is necessary or appropriate to prevent physical harm or financial loss or in connection with an investigation or prosecution of suspected or actual illegal activity, or
- in the good faith believe that disclosure is otherwise necessary or advisable.

(iii) ACCESS TO YOUR INFORMATION

Triomics will, on request, provide an Individual with confirmation regarding whether we are processing Personal Information about them, consistent with applicable law. To protect your privacy, we will take commercially reasonable steps to verify your identity before granting access to or making any changes to your Personal Information. In addition, upon request of an Individual, Triomics may take reasonable steps to comply with an individual rights request, except where the burden or expense of providing access would be disproportionate to the risks to that Individual’s privacy, where the rights of persons other than the Individual would be violated or where doing so is otherwise inconsistent with applicable law.

Unless prohibited by applicable law, Triomics reserves the right to charge a reasonable fee to cover costs for providing copies of Personal Information requested by Individuals.

Although Triomics makes good faith efforts to provide Individuals with access to their Personal Information, there may be circumstances in which we are unable to provide access, including but not limited to: where the information contains legal privilege, would compromise others’ privacy or other legitimate rights, where the burden or expense of providing access would be disproportionate to the risks to the Individual’s privacy in the case in question or where it is commercially proprietary.

In any circumstances in which Triomics maintains personal data as a service provider for its clients or affiliates, our clients or affiliates are responsible for providing Individuals with access to their personal data and the right to correct, amend or delete the data where it is inaccurate. In

these circumstances, Individuals should direct their questions to the appropriate Triomics client or affiliate. If they do not receive a response, we will provide reasonable assistance in forwarding the Individual's request.

If Triomics determines that access should be restricted or that we cannot provide you the information in any particular instance, we will provide you with an explanation of why that determination has been made and a contact point for any further inquiries.

(iv) AMENDING YOUR INFORMATION

We will take reasonable steps to accurately record the Data that you provide to us and any subsequent updates. We encourage you to review, update, and correct the Data that we maintain about you, and you may request that we amend your Data that is inaccurate, incomplete, or irrelevant for the purposes it is being collected, or are being processed in a way which infringes any applicable legal requirement.

You may require you to make the requests in writing and provide a reason for the amendment. We will act on requests no later than 60 days after receiving them. The response period may be extended one by 30 days when reasonably necessary. We will inform you of such extension within the original 60 day period, together with the reason for the extension.

If we agree to the amendment request we will notify you in writing.

We may deny the amendment request in the following circumstances:

- The record was not created by our organization.
- The record is not part of the designated record set.
- The record would not be available for inspection (see Right of Access).
- We determine that the record is complete and accurate.

If we deny an amendment request we will notify you in writing, including:

- Our reason for denying the amendment
- Your right to submit a statement disagreeing with the denial and how you can submit it
- A statement that explains that, if you do not submit a statement of disagreement, you may still request that we provide your requested amendment and the denial with any future disclosures of PHI that is subject to the amendment
- An explanation of how you may file a complaint

(v) ERASING OR RESTRICTING USE OF YOUR INFORMATION

You may ask us to erase or restrict use of your Data. If you do, we will comply with your request unless there is a legal reason for us not to (for example, if a law says we must retain records for a fixed period and to do so we must retain your Personal Data). Your right to review, update, correct, and delete your Data is subject to our records retention policies and applicable law, including any statutory retention requirements.

(vi) WITHDRAWING CONSENT

Where the legal basis for us processing your Personal Data is that you have given your consent to that processing, you may withdraw your consent at any time. If you do so we will stop processing your Personal Data in accordance with applicable law.

H. NO SALE OF YOUR PERSONAL INFORMATION

Triomics does not sell or otherwise disclose Personal Information, except as described in this Policy or in a notice provided to Individuals at the time of collection, or as Individuals explicitly consent.

Triomics has no control or ownership of Customer Data. Our use of Customer Data is subject to the written agreement for services between Triomics and the customer that in no way involves the sale of your data.

In the event that Triomics's ownership materially changes, we may transfer your Personal Information to a successor organization. In such an event we will; in accordance with applicable law, provide you with notice of or an opportunity to object to such transfer of your Personal Information.

I. ADDITIONAL RIGHTS DEPENDING ON YOUR RESIDENCE

Depending on your residence, you may have additional rights available to you with regards to your Personal Information, including the right to file a complaint with your local data protection authority, the right to object to your data being processed, and certain rights related to our use of any automated-decision making processes. Please see the following list to review privacy rights which may be available to you based on your residence. Follow this link to review privacy notices based on your state of residence: <https://drive.google.com/drive/u/1/folders/1UKcTAJkO7VDkVs6tRykXFoCKZaM9UciH>

COLORADO RESIDENTS

If you are a California resident, you may also have additional rights available to you under the Colorado Privacy Act. Please review our Colorado Notice for additional details.

CONNECTICUT RESIDENTS

If you are a California resident, you may also have additional rights available to you under the Connecticut Data Privacy Act. Please review our Connecticut Notice for additional details.

CALIFORNIA RESIDENTS

If you are a California resident, you may also have additional rights available to you under the California Consumer Privacy Act. Please review our California Notice for additional details.

UTAH RESIDENTS

If you are a Utah resident, you may also have additional rights available to you under the Utah Consumer Privacy Act. Please review our Utah Notice for additional details.

VIRGINIA RESIDENTS

If you are a Virginia resident, you may also have additional rights available to you under the Virginia Consumer Data Protection Act. Please review our Virginia Notice for additional details.

WASHINGTON RESIDENTS

If you are a Washington resident, you may also have additional rights available to you under the Washington My Health My Data Act. Please review our Washington Notice for additional details.

J. Cookies, log files, and other technologies

Cookies: A cookie is a small data file that is stored by your web browser on your computer. To facilitate and customize your experience with the Platform, we may store cookies on your computer. We may use cookies to record how often you visit our Platform, and what pages you go to on our site. The cookie itself does not have Personal Data in it, so anonymity of yours and any information relating to you is maintained throughout the time you access our Platform. The cookies do not contain your name, address, telephone number, email address or the details of your internet service provider. We use cookies to save your time while using the Platform, remind us of who you are, and track and target your interests in order to provide a customized experience. Cookies also allow us to collect non-personally identifiable information from you, like which pages you visited and what links you clicked on. Use of this information helps us to create a more user-friendly experience for all visitors.

Pixel tags: A pixel tag is a piece of code embedded on the Website that collects information about users' engagement on that webpage. The use of a pixel allows us to record, for example, that a user has visited a particular web page or clicked on a particular advertisement.

Analytics: We may also use Google Analytics and Google Analytics Demographics and Interest Reporting to collect information regarding visitor behavior and visitor demographics on some of our Services, and to develop website content. This analytics data is not tied to any Personal

Information. For more information about Google Analytics, please visit:

www.google.com/policies/privacy/partners/

You can opt out of Google's collection and processing of data generated by your use of the Services by going to:

<http://tools.google.com/dlpage/gaoptout>.

Do Not Track: is a privacy preference that users can set in certain web browsers. Do Not Track (DNT) is a way for users to inform websites and services that they do not want certain information about their webpage visits collected over time and across websites or online services. Please note that we do not respond to or honor DNT signals or similar mechanisms transmitted by web browsers.

K. Compliance with laws

The Data we obtain from or about you may be processed and stored in the United States of America and our other various servers located across the globe, which may provide for different data protection rules than the country in which you reside. We comply with generally accepted industry standard regulations regarding the collection, use, and retention of Data. Each location may provide for different data protection rules than the country in which you reside. By using the Services, you consent to the collection, transfer, use, storage and disclosure of your information as described in this Privacy Policy, including to the transfer of your information outside of your country of residence. If you have any questions relating to your Data, please write to us on privacy@triomics.com.

We cooperate with law enforcement authorities, as well as other third parties to enforce laws dealing with intellectual property rights, fraud and other rights. We can (and you authorize us to) disclose any Data, including Personal Data, about you to law enforcement and other government officials as we, in our sole discretion, believe necessary or appropriate, in connection with an investigation of fraud, intellectual property infringement, or other activity that is illegal or may expose us or you to legal liability or any political action.

L. Data transfer

Personal Information we collect or receive may be stored or transferred internationally throughout our worldwide organization and to our service providers or agents, including for hosting our databases or provision of data processing services, in accordance with applicable data privacy laws.

If you are a resident of the European Union, the European Economic Area, the United Kingdom, or other countries with laws governing data collection and use, please note that Triomics may transfer your information to the United States and process it globally. Triomics has implemented an adequate level of protection to safeguard such data transfers and processing. By providing your Personal Information, you consent to any transfer and processing in accordance with this Policy.

ACCOUNTABILITY FOR ONWARD TRANSFER

In the event that Triomics transfers Personal Information to an Agent we will only do so for specified and minimally necessary purposes and we will endeavor to obtain assurances that such Agent provides and maintains at least the same level of privacy protection as provided in this Policy.

M. Account termination and data retention

Upon termination of your Agreement (if any) with the Company with respect to the Services for any reason whatsoever as stated therein or at the Company's discretion, the Company will remove your User account profile, but may retain certain information about you for the purposes authorized under this Privacy Policy unless prohibited by law. Thereafter, we will either delete your Data or de-identify it so that it is anonymous and not attributed to your identity. For example, we may retain Data to prevent, investigate, or identify possible wrongdoing in connection with the Platform and/or Services or to comply with legal obligations.

N. Security and confidentiality

We are committed to ensuring that your Data is secure. Triomics will endeavor to take reasonable and appropriate technical, administrative and physical safeguards designed to protect Personal Information in its possession from unauthorized access, disclosure, misuse, loss, alteration, and destruction. These safeguards take into account the sensitivity of the Data that we collect, process and store and the current state of technology.

We assume no liability or responsibility for disclosure of your Data due to errors in transmission, unauthorized third-party access, or other causes beyond our control. You play an important role in keeping your Personal Data secure. You should not share your username, password, or other security information for your account with anyone. If we receive instructions using your username and password, we will consider that you have authorized such instructions. Further, notwithstanding anything contained in this Privacy Policy or elsewhere, we shall not be held responsible for any loss, damage or misuse of your Data, if such loss, damage or misuse is attributable to any event that is beyond our reasonable control or is directly attributable to you.

INFORMATION SECURITY

Our information security and privacy program is designed to meet or exceed the applicable requirements set in applicable law. Further, we endeavor to implement proven practices in securing your personal information and attain third party assurance and certification as to the effectiveness of our controls.

However, no method of transmission over the Internet or via mobile device, or method of electronic storage, is 100% secure. Therefore, while we strive to use commercially acceptable means to protect your Data, we cannot guarantee its absolute security and thereby usage in a manner that is inconsistent with this Privacy Policy.

DATA INTEGRITY

Triomics will endeavor to implement technical and administrative controls to maintain the integrity and accuracy of information we collect and receive. As part of our operations, the information we collect may be archived or stored according to backup processes, subject to data integrity checks and tests, and restored periodically in support of our data recovery plans.

DATA RETENTION

Personal Information we collect will only be retained for as long as is required for the purposes for which it was collected, provide our products and services, resolve disputes, establish legal defenses, conduct audits, pursue legitimate business purposes, enforce our agreements, and comply with applicable laws.

We will delete data in the event that data no longer is required to be retained as per the above or we receive a request from you to delete your Personal Information with which we are required to comply. In such a case we will take reasonable steps to render the information unrecoverable through either technical or physical means as appropriate.

PURPOSE LIMITATION

Triomics endeavors to use Personal Information only in ways that are compatible with the purposes for which it was collected or subsequently authorized by the Individual. Wherever possible, such Personal Information will be de-identified. We will take reasonable steps to ensure that we only retain Personal Information that is relevant, accurate, and reliable to its intended use and to the purposes for which the information was obtained by us.

O. External service providers and other information collectors

There may be a number of services offered by external service providers that help you use our Platform and/or Services. If you choose to use these optional services, and in the course of doing so, disclose information to the external service providers and/or grant them permission to collect information about you, then their use of your information is governed by their privacy policy. Except as otherwise expressly included in this Privacy Policy, this document only addresses the use and disclosure of information collected by the Company from you. To the extent that you disclose your information to other parties, when you are on other sites throughout the internet, different rules may apply to their use or disclosure of the information you disclose to them and you consent to exercise necessary caution before disclosing your Personal Data to others.

P. Business Transfers

We may, from time to time, expand, reduce or sell our business, and this may involve the transfer of certain divisions or the whole business to other parties. Your Personal Information may; where it is relevant to any division so transferred or potentially transferred, be transferred to another party.

In such an event, Triomics will endeavor to direct the transferee to use Personal Information in a manner that is consistent with this Policy and for the purposes for which it was supplied. Triomics will provide Individuals with reasonable mechanisms to exercise their privacy rights to the extent required by applicable law.

Q. Changes to this Privacy Policy

This Policy may be reviewed and amended from time to time, without advance notice, to ensure that an appropriate level of protection for Personal Information is maintained. All amended terms shall automatically become effective once they are posted on the Platform. By using the Platform, you agree to be bound by any such revisions and therefore you should periodically review this page to examine the then-current Privacy Policy.

R. Dispute resolution

Triomics will undertake reasonable efforts to investigate and attempt to resolve complaints and disputes regarding use and disclosure of Personal Information in accordance with the principles contained in this Policy. If you feel that Triomics is not abiding by the terms of this Policy, please contact us at the contact information provided below. If any request remains unresolved, you may contact the applicable data protection authority based on your country or state of residence.

In situations where Triomics is acting as a CRO or Service Provider to a customer or third party entity, Individuals may submit complaints concerning the processing of their Personal Information to the relevant client, in accordance with that third party's resolution process. If we receive a complaint on behalf of a third party we will provide reasonable assistance in forwarding the Individual's request. Triomics will participate in this process at the request of the third party or the Individual.

S. Arbitration

In the event of any dispute or claim relating to or arising out of this Privacy Policy or use of Triomics services, you and the Company agree that such dispute shall be resolved by final and binding arbitration, in New York County, New York conducted through the American Arbitration Association ("AAA") or the Judicial Arbitration and Mediation Services, Inc. ("JAMS") in accordance with the AAA or JAMS arbitration rules then in effect. The decision of the arbitrator shall be final and binding on the parties, and judgment thereon may be entered in a court of competent jurisdiction. Such dispute resolution mechanisms are available to individuals free of charge.

The parties acknowledge and agree that :

- (i) they are waiving their rights to a jury trial in favor of having their disputes resolved by final and binding arbitration and
- (ii) they are waiving the right to participate in any class action or joint arbitration and
- (iii) each party will be responsible for their own legal costs

T. Copyright

Unless otherwise specifically noted, the copyright in all images, text and material on the Platform belongs to and vests solely and exclusively with the Company. Unauthorised reproduction of any text, image or other material without the prior written permission of the Company in any form whether printed or electronic, is strictly prohibited and violations will be prosecuted to the full extent permitted by law.

U. Contact us

Triomics encourages Individuals covered by this Policy to raise questions or concerns about the processing of Personal Information about them by contacting through the contact information provided below.

If you believe that we have failed to provide a service, or think that we have discriminated in another way, contact us to file a grievance.

- By phone: (888) 662-6556
- By email: privacy@triomics.com

You may also contact us by mail at the following corporate address:

- 355 Bryant Street, Unit 403, San Francisco, CA 94107

You may also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, at:

- Phone: 800-368-1019
- TTY/TTD: 800-537-7697
- Complaint portal: <https://www.hhs.gov/ocr/complaints/index.html>
- Mail: 200 Independence Avenue SW, Room 509F, HHH Building 1019, Washington, DC, 20201